

TROUBLESHOOTING

If the remote control is not responding;

1. Check if the fireplace plug is fully inserted into the outlet.
2. Replace the hand held transmitter battery. see BATTERY REPLACEMENT.
3. Check the electrical panel to see if the circuit breaker is on position. If you need to continuously reset the circuit breaker, you may be overloading the circuit. Try another outlet or circuit.
4. Re-initialize the remote control see REMOTE CONTROL INITIALIZATION.

If the remote turns on or off by itself or if the remote control is interfering with the operation of other remote control devices (TV, VCR, garage doors etc.);

A replacement hand held transmitter may be required with a different frequency code. Contact your dealer with your current remote frequency code for replacement.

NOTE:

When replacing the remote control handheld the fireplace will need to be Re-initialized.

