

## **TROUBLESHOOTING**

### **If the remote control is not responding;**

1. Check if the fireplace plug is fully inserted into the remote receiver.
2. Replace the hand held transmitter battery. See BATTERY REPLACEMENT.
3. Check if the fireplace switch is in the ON position see OPERATION section of the fireplace user's guide.
4. Check the electrical panel to see if the circuit breaker is on position. If you need to continuously reset the circuit breaker, you may be overloading the circuit. Try another outlet or circuit.

### **If the remote turns on or off by itself or if the remote control is interfering with the operation of other remote control devices (TV, VCR, garage doors etc.);**

A replacement hand held transmitter and remote receiver with a different frequency code will be required. Contact your dealer with your current remote frequency code for replacement.

### **NOTE:**

When replacing the remote control or the receiver they must be replaced as a set to ensure proper operation.