

TROUBLESHOOTING

If the remote control is not responding;

1. Check if the fireplace plug is fully inserted into the remote receiver.
2. Replace the hand held transmitter battery. see BATTERY REPLACEMENT.
3. Check if the fireplace switch is in the ON position see OPERATION section of the fireplace user's guide.
4. Check the electrical panel to see if the circuit breaker is on position. If you need to continuously reset the circuit breaker, you may be overloading the circuit. Try another outlet or circuit.

If the remote turns on or off by itself or if the remote control is interfering with the operation of other remote control devices (TV, VCR, garage doors etc.);

A replacement hand held transmitter and remote receiver with a different frequency code will be required. Contact your dealer with your current remote frequency code for replacement.

NOTE:

When replacing the remote control or the receiver they must be replaced as a set to ensure proper operation.

1. Plug the remote receiver into the wall outlet.
2. Plug the fireplace into the outlet located on the side of the remote receiver.

WARNING

To prevent the risk of fire, the fireplace plug must be inserted fully into the remote receiver.

Avoid the use of an extension cord. Extension cords may overheat and cause a risk of fire. If you must use an extension cord, the cord must be No. 16 AWG minimum size and rated no less than 1875 watts.

3. Turn the fireplace main power switch to the on position prior to using the remote control.
4. Remove the battery cover and remove the plastic wrapping from the battery or pull to remove the battery insulator tab located on the back of the hand held transmitter.
5. Push the ON button to turn fireplace on, push the OFF button to turn the fireplace off.